

BART

Overview

BART (Broadcast. Alert. Respond. Turnout.) is a Melbourne based rostering, messaging and responding system used by a number of services in NSW and interstate. It is similar to MyRFSCrew which Yass River used last year. However BART is a commercial product whereas MyRFSCrew worked on a donation system.

As well as availability and responding BART allows for messaging, including pager messages at no additional costs. It does not use SMS except for non-smartphone users where SMS credits can be purchased from BART. Costs to subscribe to BART are based on an annual per user fee.

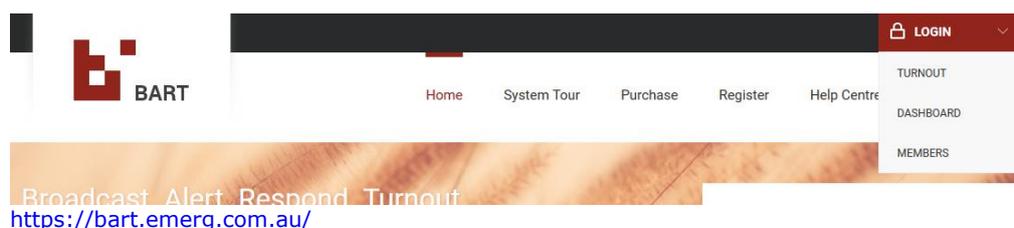
BART has five modules but members have access to three modules although most members will only ever use the phone app. The three modules are described in more detail in other documentation.

Members (PC Only) Set your own preferences
https://bart.emerg.com.au/members/body/User_Management.aspx

Dashboard (PC Only) Meant for a screen in the station but can be used to set availability if you don't have a Smart phone.
<https://bart.emerg.com.au/dashboard/>

BART Team (Android, iOS and Windows Phones Only) Used to set availability, Respond to call outs and send messages.
<https://itunes.apple.com/us/app/bart/id584673078?mt=8>
<https://play.google.com/store/apps/details?id=au.com.emerg.bart>
<https://www.microsoft.com/en-au/store/p/bart/9nblqgh0jx8m?rtc=1>

If you arrive at the BART main page you can still log in via the drop down login and choose the 'Dashboard' or 'Members' module at the top right corner. Remember the BART Team is a phone app. 'Turnout' is for use by the Fire Control Centre in Yass.



Username and Password Use your email address or mobile number (without spaces) for the username and your password. You can change the password in the 'Members' module.

Some features in the Members module are only available to administrators.

Help Check this document and the BART Help area in the first instance, if you can't find the answer, then call Tim or Neville.

Members Module (PC Only)

This module is used by members and administrators to change preferences. Use your supplied username and password to log in. The view below is from the ordinary members screen.

When you log in the default view displays current and past pager messages, and internal messages.

Default View

Members

Welcome Stuy Burrows

BROADCASTS

DOCUMENTS

JOIN A GROUP

SUBSCRIPTION

SMS CREDITS

SETTINGS

LOGOUT

TIME FRAME: 1 Year

BROADCAST TAG: All Broadcast Tags

GROUP: All Groups

ID	DATE/TIME	BROADCAST TAG	TYPE	MAP POSITIONS	INCIDENT REF	MESSAGE CONTENT
11758927	30/08/2017 17:18	YS1470720				30 August 2017 17:21:05 GRASS FIRE - RESPOND TO STATION
11589774	10/08/2017 13:35	YS1470000				35 10 August 2017 13:34:32 The Division 7 RFSA meeting, scheduled for tonight (10 August), has been postponed. The meeting will now be held on Thursday 24 August at 19:30 at Yass Fire Control
10814338	26/04/2017 13:12	YS1470000				34 26 April 2017 13:12:18 **STAND DOWN- RETURN TO STATION**
10814319	26/04/2017 13:08	YS1470000				26 April 2017 13:10:57 7AFA - Respond to Station

Index Categories

BROADCASTS	Default view, displays messages
DOCUMENTS	For admins to add brigade documents for members
JOIN A GROUP	Used to join BART in a second brigade
SUBSCRIPTION	Used for fee payment and check brigade status
SMS CREDITS	Used to purchase SMS credits for non-smartphone users
SETTINGS	Reset your Password and other preferences
LOGOUT	Doh!

Pagers and Broadcasts

There are two BART VHF Pager receivers (148.5875 MHz) located in the Southern Tablelands (Yass and Crookwell). These receivers upload all raw pager broadcasts to the BART servers including unwanted pager broadcasts from neighbouring zones. The BART system looks for the Pager address (CAPCODE) for individual brigades or zone wide broadcasts and passes the broadcast to that brigade (Yass River 1470720), Group Officers or groups of brigades.

Brigades cannot send broadcasts using the Pager CAPCODE address, or broadcasts to other brigades; however they can send broadcasts including Alerts within their own brigade using addresses created within BART for various Teams. Set up is done in the Members module where a Broadcast Team is created, and assigned an address by BART.

When an authorised member chooses 'Send Broadcast' from the menu in the BART phone app and chooses an address in the 'To' field, the choice will be one of the previously created addresses.

YS1470000 is the Southern Tablelands pager address while YS1470720 is the Yass River Pager address. 'YS' is prefixed by the BART system. The three 'YA' addresses have been created by the brigade admin and are current at the time writing.

BROADCAST TAG	NAME
YAR0003621	BART TEST Messages
YA00003621	BART TEST SMS Only
YARV003621	BART Yass Rvr - Nanima RFB NSW
YS1470000	Sthn Tablelands AREA RFB (ST)
YS1470720	Yass River - Nanima RFB (ST)

Software Support

Please check with the brigade secretary before submitting a software support request.

<https://bart.emerg.com.au/help-centre/contact-support/>

Help

In the first instance check this document and the BART Help area, if you can't find the answer, then call Tim or Neville.

Online Links

General Help

<https://bart.emerg.com.au/help-centre/>

Training Power Points

<https://bart.emerg.com.au/help-centre/support-material/>

Note: some of the material has been prepared for other agencies such as the SES, the Vic CFA and the SA CFS.